

# FRANCHISE OPERATIONS MANUAL

## Franchise Operations – Standard Operating Procedure

02.RMS Enterprise - Property Options Setup

SET – 012

### Overview

The Property Options function in the Property Management System (RMS) registers property specific information that appears in various RMS operational features e.g: Banking Details, Property Information. This will assist in automating relevant property information and streamline operational tasks throughout front office operational duties.

### Standard

Ensuring all properties, and respective employees, are adhering to the expected guidelines to maintain data integrity throughout the network, whilst performing operational duties.

### Procedure

Properties are unable to edit any information. For any amendments please contact the revenue team at [revenue@questapartments.com.au](mailto:revenue@questapartments.com.au)

### Version Control

Version	Issue Date	Developer	Approval	SLT Meeting Review
01	08 April 2020	Quest Academy	David Valentine	